

03 July 2020

Re: Please beware of scammers pretending to be from Avivo

There has been a global increase in scams since the COVID-19 pandemic began, including here in Australia. We wish to protect the Avivo community from such scams, and strongly advise all of our employees and customers to be cautious when opening unsolicited and unexpected messages.

Scams can come in the form of an email, phone call, SMS or even a knock on the door. Scammers will generally ask you for information such as your name, address, credit card details or other personal identification.

If you receive any communication claiming to be from Avivo that is suspicious, do not respond to it and report it immediately by calling Avivo at 1300 428 486.

Thank you for your support and cooperation.

Regards

A handwritten signature in cursive script that reads "Rosie Lawn".

Rosie Lawn
CEO