

3 December 2020

Hello there,

You may have noticed that since the onset of COVID-19, we haven't had many people working from the Northam office. We've adapted really well to working from home and in the community and feel that we can continue to meet the needs of our customers while working this way. With the lease up for renewal, the team have decided to work without a fixed office address in Northam from March 2021.

We will remain very much 'open for business' and between now and March we will be sure to let you know where and how to find us. We'll still be working on growing our connections to our customers and communities across the Wheatbelt.

For some of you, this will have little impact and for others based in or close to Northam, you may notice some changes. It is important to know that we will still:

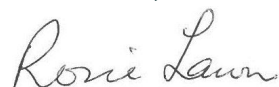
- Have a presence in communities across the Wheatbelt
- Have opportunities for face-to-face meetings with customers and colleagues
- Provide the right technology and support to ensure your services continue without interruption.

Please see attached a list of FAQs. We will continue to update these as the transition unfolds and you will be able to find this information at our website:

[www.avivo.org.au/for-customers/wheatbelt-faqs/](http://www.avivo.org.au/for-customers/wheatbelt-faqs/). If you have any other questions that are not answered here, please contact your Service Coordinator, team, or support workers.

We remain strongly committed to the Wheatbelt and we're excited for the opportunity to work this way. We see this change will allow us to become even more engaged in communities across the region.

Take care,

A handwritten signature in black ink that reads "Rosie Lawn".

Rosie Lawn  
CEO