

Home Care Package Summaries

A Quick Reference Guide

We will soon be making changes to the way your summary looks. If you have any questions your coordinator would be happy to help.

1 Home Care Package Summary			
avivo		Period: 1/01/2021 to 31/01/2021	
Avivo Customer			
L4 HCP AM		Customer Number: AC00000 0000	
Opening Balance		\$8,582.44	3
<u>Package Income</u>			
Your Link opening balance		\$0.00	
Client Contribution		\$0.00	4
Top Up		\$0.00	
Subsidy		\$4,400.14	5
Income Tested Care Fee		\$0.00	
Supplement(s)		\$74.09	6
Adjustments		\$0.00	7
Other Income		\$0.00	
<u>Total Period Income</u>		\$4,474.23	8
<u>Package Expenditure</u>			
Services & Support - Rostered		\$2,453.54	
Services & Support - Purchases		\$324.00	
Care Management - L4		\$476.16	\$15.36 per day
Package Management - L4		\$321.16	\$10.36 per day
Adjustments		\$0.00	
Other Expenditure		\$0.00	
<u>Total Period Expenditure</u>		\$3,574.86	
Closing balance		\$9,481.81	9

A quick guide to the 'Header', 'Balance' and 'Income' sections on your summary. Sections marked in grey will be removed from future summaries as they relate to our old system.

1. Home Care Package Summary

This is a summary of funding in and out of your package for the month - not an invoice. You will receive a separate invoice if required.

2. 'Period Ending' Date

This will be a previous calendar month.

3. Opening Balance

The balance at the end of last month and your opening balance.

4. Client Contribution & Top Up

Your own personal contributions to your package.

5. Subsidy

Government contribution provided to you based on your package level. This amount will also include any income tested care fees.

6. Supplements

Any additional government contributions for specialist care.

7. Adjustments

This could be a result of overcharges identified or transfer of funds from your previous provider.

8. Total Period Income

Total package income for the period.

9. Closing Balance

The available balance for next period.

● Header ● Balance ● Income ● To Be Removed

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We will also provide important additional information for you under the 'Please Note' section at the end of your summary. Please take the time to review your summary and any important information. .

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Period: 1/01/2021 to 31/01/2021		
avivo		
Avivo Customer		
L4 HCP AM	Customer Number: AC000000000	
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Package Income		
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Supplement(s)	\$74.09	
Adjustments	\$0.00	
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Total Period Income	\$4,474.23	
Package Expenditure		
Services & Support - Rostered	\$2,453.54	1
Services & Support - Purchases	\$324.00	
Care Management - L4	\$476.16	\$15.36 per day
Package Management - L4	\$321.16	\$10.36 per day
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Closing balance	\$9,481.81	

A quick guide to the 'Expenditure' details on your summary.

1. Services & Support Rostered and Services & Support Purchases

Total of your rostered services with your support worker/s with full details provided in the following sections of your summary. Total of invoices, received and processed, for agreed purchases made through the package.

2. Care Management and Package Management

Avivo package management charges. These fees will differ depending on the package level & whether you opt for Self-Managed or Agency Managed.

3. Adjustments

A summary of expense corrections to your package for any prior period. These could be as a result of late approved shifts or incorrect purchase amounts identified.

4. Total Package Expenditure

Total package expenses for the period.

● Expenditure ● To Be Removed