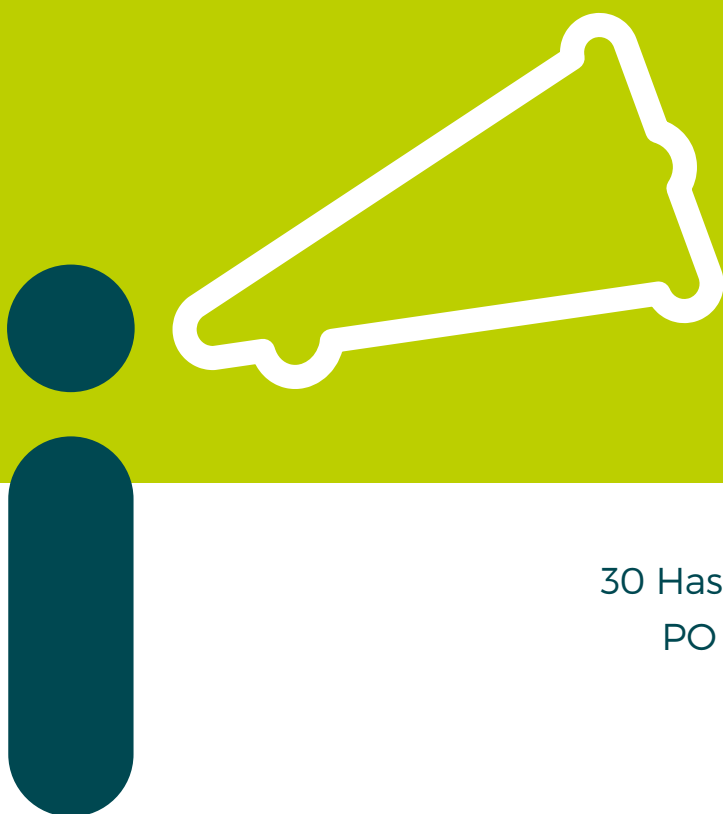


Feedback
Easy Read



30 Hasler Road Osborne Park WA 6017
PO Box 1597 Osborne Park DC 6916
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avivo.org.au

We listen to you It helps us do better

You can use this form to tell us



A complaint

about something we did that made you unhappy.



Feedback

about something we could change or do better.



A compliment

about something we did that made you happy.



You can ask for help to tell us your complaint
or feedback



Do you need help from an Interpreter or an Advocate?

Yes

No



We also have a **Complaints - easy read book**

It tells you about your rights.

And how we manage complaints at Avivo

And other ways you can give us feedback or make a complaint.



If you tell us about a problem

You don't have to tell us your name.

But if we don't know who you are,

we may not be able to fix the problem.

Date

Your Name

Your Address

Your Phone

Your Email



How would you like us to contact you about your complaint or feedback?



Phone



Email



Letter

or

I don't want to be contacted



