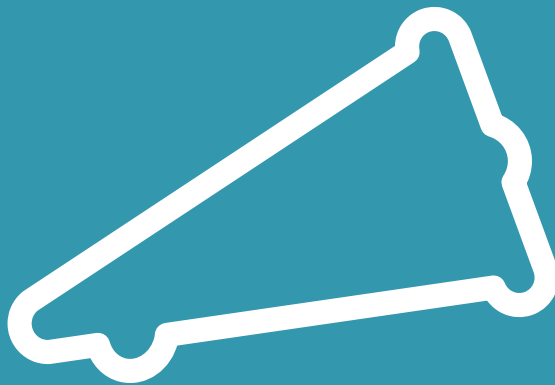


NDIS Commission Easy Read



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About the NDIS Commission



NDIS participants have the right to be:



- given good quality services



- safe.



NDIS Quality and Safeguards Commission uses the NDIS Quality and Safeguarding Framework to guide them in the work they do.



The NDIS Quality and Safeguarding Framework talks about how to:

- provide good quality services
- keep NDIS participants safe.

The NDIS Quality and Safeguards Commission will work with:

- NDIS participants



- NDIS providers



- workers



- government



- the community.



They will help NDIS participants, families and carers who feel:



- unsafe



- unhappy with their services.



NDIS Quality and Safeguards Commission have introduced some rules. They are:

- a Code of Conduct – rules about the kind of behaviour they expect
- Practice Standards – rules that explain what good quality, safe services are.



What is their job?

To see if NDIS providers are registered and doing a good job. They make sure NDIS providers follow the:



- Code of Conduct



- Practice Standards.



They handle complaints about the quality and safety of NDIS services.



They teach NDIS providers how to manage complaints they get from NDIS participants.

They make sure NDIS providers have good ways of dealing with problems.



The NDIS Quality and Safeguards Commission



They share the information about quality and safeguards that everyone needs.



The NDIS Quality and Safeguards Commission wants NDIS providers to find better ways to help.



The NDIS Quality and Safeguards Commission will work with states and territories so that worker screening will be done the same way across Australia.



The NDIS Quality and Safeguards Commission regulates restrictive practices.

Restrictive practices are ways to quickly stop someone from hurting themselves or others.





The NDIS Quality and Safeguards Commission ensures appropriate safeguards are in place.

Behaviour Support Plans explain how to support people if their behaviour puts themselves or other people at risk.



They'll share information with:

- the National Disability Insurance Agency (NDIA)



- states and territories



- the Australian Government.



They have more information on their website about:

- the NDIS Commission
- what it means for you.

www.ndiscommission.gov.au



You can also call them 1800 03 55 44

This is a free call from landlines.

