


Fee For Service Price List - Very Remote



Don't have government funding, but still need some support? We can help!
These are the fees for our support services that keep you living your life the way you want.

 Set Up Fee	
For New Registration	
One-off Fee	\$300

 Support Worker	
Direct Support - Standard Care	Rate/hour
Standard Weekday (6am to 6pm)	\$106
Weekday Evening (6pm to 6am)	\$117
Weekday overnight awake shift (10pm - 6am)	\$119
Saturday	\$149
Saturday overnight awake shift (10pm - 6am)	\$149
Sunday	\$192
Sunday overnight awake shift (10pm - 6am)	\$192
Overnight Asleep shift Weekday (8 hour shift)*	\$447
Overnight Asleep shift Weekend (8 hour shift) *	\$447
Public Holiday	\$235
Direct Support - Specialised Care	Rate/hour
Standard Weekday (6am to 6pm)	\$114
Weekday Evening (6pm to 6am)	\$126
Weekday overnight awake shift (10pm - 6am)	\$128
Overnight Asleep shift Weekday (10pm - 6am)	\$447
Overnight Asleep shift Weekend (10pm - 6am)	\$447
Public Holiday	\$254
High intensity Saturday	\$161
High intensity Sunday	\$207

 Other Support Services	
Minimum charge 1 hour	Rate/hour
Behavioural Support - Weekdays only	\$380
Registered Nurse Attendance Weekdays	\$186
Registered Nurse Attendance Saturday	\$265
Clinical Nurse Attendance Weekday Daytime	\$215
Nurse consultancy - Weekday Daytime	\$254
Nurse/behaviour support travel - hourly rate as above. Travel charged in 30 minute increments at same rate per hour.	
A quote can be obtained for the following services:	
Nursing Weekend and Public Holidays	
Shared Management	
Bureau Services	
Shared Living Services	
Regional and Remote Services	

 Travel	
For activities such as shopping, medical appointments, social activities etc	
Customer Transport	\$1.10 per km

This schedule of fees applies to a Fee for Service contract, whereby an organisation or individual directly engages Avivo to provide services.

*Additional charges may apply (up to 4 hours active service).

Prices Exclude GST. Pricing correct at 1 July 2025.

 Call us **1300 428 486**

 Email us hello@avivo.org.au

 Visit our website avivo.org.au

Conditions of service / Quoting guidelines

- a) Rates may need to be individualised for customers in regional and remote areas, where the above rates may be insufficient to cover the higher costs related to travel and resourcing.
- b) The GST treatment of services is dependent on the type of service provided, and the source of funding. Avivo will refer to internal GST guidelines to ensure an accurate quote.
- c) Customers will be charged in full for supports where 48 hours notice is not given to cancel services.
- d) Support Workers services hourly rates incorporates travel to and from service. Regional and remote customers may need to be quoted additional time for travel, in 0.5-hour increments using the applicable hourly rates, depending on time and day of travel.
- e) The hourly rates above incorporate the cost of office coordination time. Some customers/ services may require a higher level of coordination than others. Where this is identified at the planning stage or during service delivery, we will discuss this with you and a quote provided for additional time, based on the additional time required at a rate of \$106/hour.
- f) Minimum charge is one hour, charged in 30 minute increments
- g) All new customers are charged the establishment fee. No fee for existing customers.
- h) Rates apply to all service types (personal care, domestic assistance, respite care and social support).
- i) Training or education provided by nurse consultants will require an individual quote.
- j) Classification of customers into 'standard' or 'specialised' support should follow the guidelines below:

Standard	For customers with low to medium support needs that do not require Support Workers specifically trained in Specialised Care skills.
Specialised	For customers with medium to high supports needs that require Support Workers specifically trained to undertake clinical and specialised care tasks. These specialised care skills may include, but are not limited to, bowel care, catheter care, peg feed, respiratory management, tracheostomy care and management, oxygen therapy and oximetry. Further training may be provided by our Registered Nurses.
Individual Quote	Support needs beyond 'specialised', for customers requiring ongoing highly specialised care.

Fee for Service pricing is reviewed annually. Next review date 1 July 2026.