

avivo



Disability support with Avivo

National Disability Insurance Scheme (NDIS)



Support that fits your life
your way every day)

What do we do? We care first.

For almost 60 years, Avivo has supported more than 50,000 West Australians and their families to live independently at home and stay connected to their communities, across aged care, disability, mental health and veteran services.

Whether it's help around the house, personal care or more specialised support, we work alongside you to create a plan that fits your life. Support isn't just about services - it's about protecting your independence and freedom to live life your way.

Why Western Australians choose Avivo

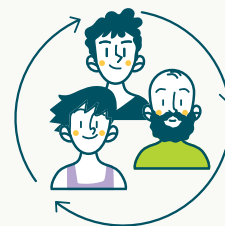
Choosing the right disability support provider can make all the difference to your life. We focus on what matters most - your independence, comfort and peace of mind. Here's how we support you:



Supporting WA for 60 years
Trusted by 55,000 families



Personalised support
Flexible support for your life



Lifetime of support
For every stage of life



Registered
NDIS
Provider

NDIS registered
Quality safeguarding,
compliant and insured



420+ suburbs across WA
Local and
community-focused



Trained and certified
Carefully selected and
trained Support Workers



Responsive support
Fast communication, reliable
scheduling and back-up staff



600+ diverse providers
Network of Allied Health
and other professionals



Purpose-driven
Focused on improving lives,
not profit

What support really looks like

The best support starts with listening Understanding what matters to you and working together towards your goals.

Real support is built in everyday moments - support that's consistent, respectful and personal. Here's what that looks like for some of the people we support.

Read their stories here:



HUMANS of avivo

JADE

SHARING CULTURE AND GROWING HIS INDEPENDENCE

“Nicole and I work as a team. She supports me to do things I never thought I’d be able to do.”

With personalised support in place, Jade is more confident, independent and connected to his community - sharing his culture, running art sessions and now driving himself in his modified vehicle.



KENNY

BUILDING CONFIDENCE WITH SUPPORT HE TRUSTS

“Paul’s been with me for nine years. He helps me stay on track and we have a lot of laughs.”

With consistent support in place, Kenny is strengthening his independence, building new skills and staying connected to his community, on his terms.

NINA

AVIVO HELPS HER WITH FREEDOM THROUGH INDEPENDENCE

“One thing I really like about Avivo is that it’s an organisation that truly listens and understands and then tries to implement what it’s heard.”



Avivo's range of disability services

Whatever your circumstances, we'll work with you to create the right mix of services – not just for today, but for the future you're working toward.



My home

- Help with household tasks



Temporary help

- Respite for carers
- Nursing



My health

- Personal care
- Meal planning and preparation



My social supports

- Companionship
- Social outings
- Transport
- Shopping

Local support, close to home

With over 80 neighbourhood teams across 420+ suburbs in WA, our Support Workers live and work in the communities they support.

They understand your local area. From medical clinics to parks, cafes and community groups, they can help you stay connected to the community you love.

Local knowledge allows us to deliver support that feels familiar, culturally aware and genuinely personal.



Trusted support network, so you're in safe hands



Registered
NDIS
Provider





How your NDIS plan can be managed

Choosing how your plan is managed gives you the flexibility and control that's right for you. Here's a snapshot of your options:

Management Type	What It Means	Who It Suits
Agency-managed	The NDIA pays registered providers directly. There's no need to manage invoices or budgeting.	Ideal if you want less admin and more structure.
Plan-managed	Your Plan Manager handles payments and budgeting. You can choose from both registered and unregistered providers.	Good for flexibility without the paperwork.
Self-managed	You manage your own budget and pay providers directly – whether registered or not.	Best if you want full control and freedom.

Getting started with the NDIS

1

Check Eligibility

Visit the NDIS website or contact Avivo for assistance.

2

Prepare for Your Planning Meeting

We'll help you identify your goals and the support you need.

3

Create Your NDIS Plan

Work with the NDIS to develop a plan that suits your lifestyle.

4

Choose Your Provider

We'll help you implement your plan and adjust support as needed.

5

Plan Your Personalised Support

Your Service Coordinator will develop a plan.

6

Start Your First Support

Start your support with the Support Worker you've chosen.

7

Regular Review and Revise

We'll continue to review and revise your support plan.

Did you know?

NDIS assessments need evidence. You may need reports from doctors, therapists or specialists.

Approval takes time. It can take 6-12 weeks or more from assessment to your first plan

You don't have to go alone. You can bring a family member, friend, or service coordinator to your NDIS meetings.

Learn more about NDIS services with Avivo:





Choosing Avivo as your NDIS provider

If you have an NDIS plan, you can start with, or switch to Avivo at any time.

Choosing Avivo is easy. We build a personalised, flexible support plan around your individual needs and goals.

Want to learn more about how to select Avivo as your support provider?
Call us on 1300 428 486.

Family Carer Support Program

If you care for someone with a disability, you may be eligible for extra support through Avivo's Family Carer Support Program - even if the person you care for isn't on the NDIS and not currently with Avivo.

The program offers flexible in-home support so carers can take a break, recharge and look after their own wellbeing, while knowing their loved one is supported.

Want to know if you're eligible?
Talk to our team on 1300 428 486



Take a look at Avivo's Family Carer Support

Need support now?

If you're waiting for government funding, but want to get started, you can begin with private services straight away.

When funding becomes available, we'll help you transition smoothly.



It starts with a conversation

get in touch today)



Scan the QR code to find out more about Avivo, our customers and the services we offer.



1300 428 486



avivo.org.au



hello@avivo.org.au



facebook.com/avivolivelifelife



instagram.com/avivolivelifelife



We're a registered disability, aged care
and mental health service provider



MAR26